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Complaint about delay

I purchased

On , with delivery arranged for . days have now passed, and you have yet to fulfil the contract.

I am giving you another 14 days to fulfil the contract, or I shall be forced to cancel the purchase. I may also file a compensation claim for any cost incurred as a result of the delay.

I kindly ask you to acknowledge receipt of this complaint within 7 days, confirming that delivery will be made.

Best regards

Attachments:

Receipt

Contract

Order confirmation

Bill

Pictures

Other

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This letter is based on a template from the Norwegian Consumer Council